

BRIAN JOHNSON

HEAD: BROKER DISTRIBUTION | OLD MUTUAL INSURE



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Dear Broker

swiftcare is digital – ease and convenience for customers

Please introduce our exciting, easy-to-use mobile emergency application to our new Personal Lines customers. This application will enable them to contact our relevant service providers in an emergency, as they will have direct access to our 24/7 emergency services (such as accident, roadside and home assistance). Alternatively, these customers can call **0860 247 365** for emergency assistance. We will send these customers an SMS with a link to the application.

How customers can save the application on their mobile devices

After clicking on the link, a pop-up message will appear. Customers must select 'OK' to continue, and then follow the two simple steps to save the application as an icon on their mobile devices.

We trust that this application will continue to make it easy for you and our mutual customers to do business with us.

Regards
Brian