



## home affairs

Department:  
Home Affairs  
REPUBLIC OF SOUTH AFRICA

### NEW VISA AND PERMIT CENTRES TO OPEN IN JUNE

The newly established Visa and Permit Centres will open in June across all 9 provinces. The Pretoria, Rustenburg and Kimberly centres will be the first to open on 2 June, followed by Durban, Bloemfontein and George on 9 June. The centre in Johannesburg will go live on the 18th, Cape Town on the 20th while Polokwane, Nelspruit and Port Elizabeth will start operating on 23 June.

The Department of Home Affairs has appointed VFS Global to establish the centres, receive and manage visa and permit applications in South Africa. VFS Global is the world's largest outsourcing and technology services specialists for governments and diplomatic missions worldwide. With 1202 visa applications centres located in 110 countries across five continents, VFS Global serves the interests of 45 client governments.

- Applications will be accepted between **0800hrs and 1600hrs, Monday to Friday**.
- Each application will attract a service fee of **R1350.00** including VAT.
- There will be a mandatory online form which applicants can fill followed by a mandatory appointment to visit a centre closest to them to submit applications.
- These processes can be accessed on the VFS Global website ([www.vfsglobal.com/dha/southafrica](http://www.vfsglobal.com/dha/southafrica)) from 26 May 2014. Submission of an application is to be done personally by an applicant so that biometrics can be captured.
- Queries regarding the application process can be directed to the VFS Global Call Centre on the following number: **+27124253000**. The Call Centre will be operational from 26 May 2014 and will operate between **0800hrs to 1700hrs, Monday to Friday**.

Clients must approach VFS Global Centres for the following applications – temporary residence visas, permanent residence permits, waivers, exemptions, and appeals.

Applicants can visit any of the following centre closest to them, to submit their applications:

City	Address
Durban	Suite 3, Silver Oaks, Ground Floor 36 Silverton Road, Musgrave
Cape Town	21st Floor, 2 Riebeeck Street, Absa Building, Cape Town 8001
Port Elizabeth	Office 7D, 1st Floor Moffet on Main, Cnr 17th Ave and Main Road, Walmer, Port Elizabeth, 6070
Johannesburg	1st Floor Rivonia Village, Cnr Rivonia Boulevard and Mutual Rd
Pretoria	Cherry Lane Office Park, 1st Floor, 114 Fehrsen Street, Nieuw Muckleneuk, Brooklyn, 0181
Rustenburg	Von Wielligh 26, Bo Dorp, Rustenburg
Kimberley	Unit 3, Building 2, Agri Office Park, N12, Kimberley
Polokwane	Shop 13, Thornhill Shopping Centre, C/O Veldspaat & Munnik Ave, Bendor.
Nelspruit	Office 5F, Nedbank building, 30 Brown street
George	Unit 5, Royal Eagle, 5 Progress Street
Bloemfontein	Suite 4, The Park, 14 Reid Street, Westdene

For all other information about the process or the centre, please visit the VFS Global website ([www.vfsglobal.com/dha/southafrica](http://www.vfsglobal.com/dha/southafrica)) or DHA ([www.dha.gov.za](http://www.dha.gov.za)) or send an email to: [info.dhasa@vfshelpline.com](mailto:info.dhasa@vfshelpline.com).