

Bryte Insurance Company Limited  
A Fairfax Company

15 Marshall Street  
Ferreirasdorp  
Johannesburg 2001

PO Box 61489  
Marshalltown 2107

T 0 11 370 9111  
[www.brytesa.com](http://www.brytesa.com)

Level 1 BEE Contributor

29 June 2021

## The Protection of Personal Information Act

Dear Valued Customer

South Africa's Protection of Personal Information Act (POPIA) is one of the newest additions to the growing trend of data privacy legislation following the lead of, for example, Europe's General Data Privacy Regulation (GDPR). Though there are key differences between GDPR and POPIA, they are both built on the same guiding principles of accountability, transparency, security, data minimisation and the rights of data subjects. POPIA gives data subjects much more control over their personal information.

Personal information is any information that relates to a living, identifiable natural person or an existing juristic person (e.g. a company). In order to process such information, one must comply with the information processing conditions contained in POPIA.

POPIA was made effective by parliament on 1 July 2020. All companies were afforded a grace period of one year from the commencement date to ensure compliance with the act which becomes official and effective from 1 July 2021.

### Bryte's commitment

Bryte is committed to ensuring the privacy and integrity of your information. We take your privacy and the protection of your personal information very seriously, and we will only use your personal information as stated in our [Privacy Statement](#) and applicable data protection legislation. It is important that you take all necessary and appropriate steps to protect your personal information yourself (for example, by ensuring that all passwords and access codes are kept secure).

We have implemented reasonable technical and operational measures to keep your personal information secure.

### Our Privacy Statement

Our Privacy Statement sets out how your personal information will be used by Bryte and applies to any information, including personal and special personal information, you give to Bryte or which Bryte may collect from third parties. You can access the privacy statement by clicking on the following link: [https://www.brytesa.com/pdf/Bryte\\_privacy\\_statement.pdf](https://www.brytesa.com/pdf/Bryte_privacy_statement.pdf)

### Information we collect

We may collect the following information about you (not an exhaustive list):

- your name, address, contact details, date of birth, place of birth, identity number, passport number, bank details, details about your employment, tax number and financial information;
- records of correspondence or enquiries from you or anyone acting on your behalf;
- details of transactions you carry out with us;
- details of contracts and sales you carry out with us;
- sensitive or special categories of personal information, including biometric information, such as images, finger prints and voiceprints.

### Contacting us

If you have any questions about your rights as a data subject, please contact the compliance department at [compliance@brytesa.com](mailto:compliance@brytesa.com)

Yours sincerely

A handwritten signature in black ink, appearing to be "Chris Grieve".

Chris Grieve  
Executive Head: Broker Distribution