

Date	:	7 February 2023
Distributed	:	Per Email
Your Reference:	:	General Exclusion: Electricity Supply Network Interruption

Dear Valued Client

Electricity Supply Network Interruption General Exclusion

There has been a considerable increase in both the degree and frequency of loadshedding, as well as unplanned electricity interruptions in the past 12 months, and many have personally experienced the serious impact of these events. These interruptions are attributable to both unexpected breakdowns and planned maintenance to power stations and the electricity supply network, undertaken to avoid the failure of the wider energy infrastructure. These interruptions to the electricity supply are expected to continue, if not increase, for the foreseeable future, and there is a realistic risk of not only continued interruptions to the electricity supply to South Africa, but also of a total collapse of South Africa's electricity supply network. Extensive losses occasioned by these interruptions, including recurring loadshedding as well as unplanned or unscheduled electricity interruptions, are therefore no longer unforeseen or fortuitous.

Accordingly, the insurance market has responded to this change in the nature of electricity risks through the introduction of different permutations of a general exclusion for these interruptions. Western National has decided, based on our own risk appetite, to similarly respond to what is now a foreseeable and realistic risk.

As a result, all policies will include the **General Exclusion for Electricity Supply Network Interruption**, effective from **1 April 2023**. The exclusion shown below will reflect on your policy schedule.

General Exclusion: Electricity Supply Network Interruption

Any loss, damage, liability, cost, or expense of any kind, including consequential losses of any kind, in terms of any section of this policy, that is directly or indirectly caused by, attributable to, contributed to by, resulting from, arising out of, following, or in any way in connection with an Electricity Supply Network Interruption at any stage (whether at the time of the Electricity Supply Network Interruption or at the reinstatement or restoration of an electricity supply) is not covered by this policy, this being so irrespective of any provision, term, condition, or endorsement to this policy which would otherwise override this general exclusion.

Electricity Supply Network Interruption is defined to mean a whole or partial interruption, interference, or suspension, of any nature, of any electricity supply, from any national, regional, or private, source to an insured business, or insured residence, or both, due to any cause whatsoever, including damage or any inability on the part of any electricity supplier to provide electricity.

Please note that this letter serves as the 31-day notice period in respect of above-mentioned changes as required by regulation.

Should you have any queries, please do not hesitate to engage with your Broker.

Kind regards



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